

## ***Vista UMC Giving Options***

### ***Online Giving Using 3 Easy Methods Using Your Credit or Debit Card***

#### Vista UMC Website:

On our Vista UMC website click the ***Donate*** link. You can set-up regular payments or do one-time gifts with your credit card through Vanco, which is a very safe site used by more than 25,000 churches nationally and recommended by the UMC. We have used it for many years.

#### GivePlus App - ***NEW!***

Download the GivePlus app from the app store. The process is the same as the Donate link and links with Vanco. (Instructions are attached.)

#### GivePlusText giving – ***NEW!***

Type in 8337862645 (Vista's secure text number that links to Vanco) and type in your gift amount. Only the amount with no \$ signs. The first time you use it you will be asked to set-up your account. After the first time you just have to type in the 9-digit text number and amount. (Instructions are attached.)

### ***Cash Giving Through Your Bank and Investment Accounts***

#### Automatic Clearing House - ACH

Another option is to set up an ACH transfer between your bank and the church's bank. Contact our Assistant Financial Secretary Mary Berg at 240-5666 or [maryktucson@yahoo.com](mailto:maryktucson@yahoo.com).

#### Bank Bill Pay

You can set up paying a gift directly to Vista through your bank. Contact your banker for further information. (The church uses this method for all reoccurring monthly bills.)

#### IRA Gift From Your Required Minimum Distribution (RMD)

Retirees ages 70 ½ or older can transfer money *tax free* directly from their IRA to a charity such as Vista UMC and it can count towards your RMD (Required Minimum Distribution). It is important to consult your Financial Adviser to set this up properly. *Please contact Dennis Kimmel, Financial Secretary.*

# How to Use GivePlus Mobile

Go to the App Store or Google Play and search for "GivePlus" to download the app for free.

## 1. Search

Enter your church's name or ZIP code and click **Search**. Select your church and click **Give Now**.

## 2. Select

**Select** a fund, enter your donation amount and click **Add**.

## 3. Scan

**Scan** or enter your credit/debit card or bank account information.

## 4. Submit

Review and click **Complete Donation**.

VANCO



# Simple. Convenient. Secure.

Create a GivePlus account to track donations and set up recurring gifts.

## Create

← Create Account

First Name

Last Name

E-Mail

New Password

Confirm Password

Submit

GIVEPLUS<sup>+</sup>

Enter your church's name or ZIP code and click Search. Select your church from the list, then click Create Account.

## Manage

GIVEPLUS<sup>+</sup>

Guest

DONATIONS

Give Now

Giving History

Recurring Donations

ACCOUNT PROFILE

Personal Information

Change Password

Payment Methods

OTHER

Change Church

Help

Logout

Not Alex?

Click the menu icon to manage personal information, review donations and add/update payment methods.

## Schedule

≡ Fund Details

Fund

General Fund

Frequency

Monthly

Starts On

Ends On

Select Amount

\$25 \$50 \$100

\$ Other Amount

Add

GIVEPLUS<sup>+</sup>

Click Select Frequency the next time you give to set up recurring donations.

## Review

≡ Recurring Donations

Next Payment	Frequency	Amount
07/25/17	Biweekly	\$5
07/26/17	Biweekly	\$9
07/25/17	Monthly	\$6
07/26/17	Weekly	\$7
General Fund \$4		
Community Outreach \$3		
Start Date	07/26/17	
End Date	None	
Payment Method	**** 8585	

GIVEPLUS<sup>+</sup>

Select Giving History to view past donations. Select Recurring Donations from the menu to view or delete scheduled donations.

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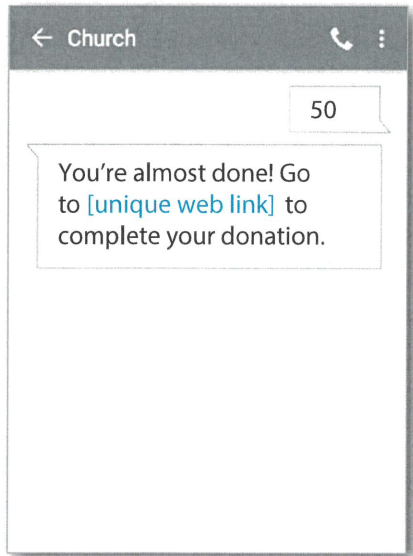
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# Quick Guide

## 1. Get Started

Enter your 10-digit GivePlus Text number and the amount you wish donate, then press send.



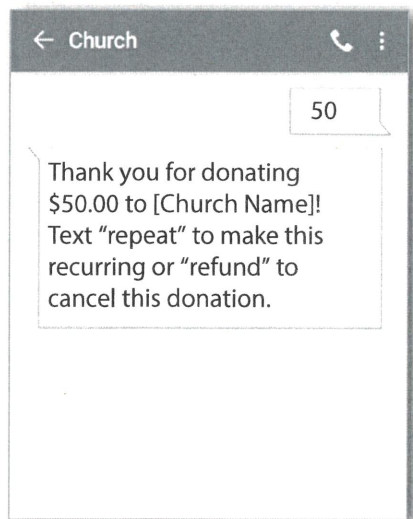
## 2. Register

You will receive a registration link. Click the link and enter your contact and payment information. Tap "Process."

A screenshot of a registration form. At the top, there are logos for VISA, MasterCard, DISCOVER, and American Express. Below the logos are four input fields: 'Name Of Cardholder', 'Card number', 'MM / YY', and 'CVV'. At the bottom of the form is an orange button labeled 'Process \$50.00'.

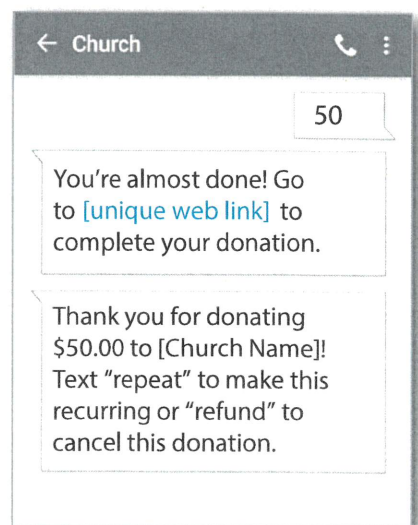
## 3. Give

After registration is complete, you will receive a verification text as well as a receipt via email.



## 4. Repeat

For future giving, simply send a text with the amount you wish to give, and it will process automatically.



# GivePlus Keywords

Note that keywords are not case sensitive

**Assist** - Sends instructions to the donor via text.

Response: *To donate via text, send the dollar amount you wish to give, including a dollar sign. For example: \$50. Text edit to update your profile or halt to permanently disable text giving.*

**Edit** - Allows donors to edit their name, payment method, address and email. Once the edit keyword is sent, the will receive link.

Response: *To manage your profile, go to (link).*

**Halt** - Allows donors to permanently disable Give by Text. At this time, they cannot re-enroll once they've opted out.

Response: *Text to give to (Church Name) for this phone has been permanently disabled.*

**Refund** - Donors can send this message to refund or cancel a donation they've submitted and we will direct them to call the church.

Response: *To request a refund of your donation, please call (Church Name) at (Church Phone #).*

**Funds** - Donors can send this message to receive a list of the Church's Give by Text Funds.

Text '(contribution amount) fund name' or text '(contribution amount) fund code' to donate to a specific fund.

## Confirmations and Responses

### Registration Link

Sent via text the first time a donation is made.  
*Thank you! Please visit (link) to register.*

### Donation Confirm

Sent via text each time a donation is made  
*Thank you for your \$(amount) donation.  
Text refund to cancel this donation, edit to  
update your profile, halt to permanently  
disable text giving*

## Error Messages

### Unable to Recognize Amount

*We could not determine the amount you wish to give. Please ensure you're using \$xx or \$xx.xx as the format. For example: \$50.00. Text assist for help.*

### Failed Transaction

*Your \$(amount) donation to (Church Name) has failed. Please contact your card issuer for assistance.*

### Registration Link Expired

*This registration link has expired, please send the dollar amount you wish to give, including a dollar sign to start over.*

### Unrecognizable Message

*We're sorry, we didn't understand your request. Text assist if you need help.*

### Misc. Errors

*I'm sorry, we are unable to process your donation. Please call (Church Name) at Church Phone #) for assistance.*

### Registration Link Issue

*I'm sorry, we were unable to process your request. Please send the dollar amount you wish to give, including a dollar sign to try again.*

# GIVE+Text



## FAQs

### How do members give by text message?

After members register, they will receive instructions on how to send donations by text message. Text donations are sent to a 10-digit number where they are received and processed by Vanco. Your organization is provided with a dedicated 10-digit number.

### How will the church know when a text donation is made?

Text donations will appear on Vanco's standard processing reports along with all other transactions.

### How do members know when their donations are processed?

Members receive immediate confirmation via text that their donation was received. After a text donation has been processed, it appears on the member's credit card statement.

### How quickly are text donations deposited?

Text donations are electronically deposited into the church bank account within 2 to 4 business days for credit and debit card transactions.

### Are all contributions set at a fixed dollar amount?

No. The member chooses the amount of the donation.

### Are members assessed any special fees?

No, but normal text messaging fees from their cell phone carriers may apply.

### Are text donations ever charged to a member's mobile phone bill?

No. Donations are processed using the payment method specified in the member's online profile. Phone carriers handle only the text message, never any financial information.

### What payment methods are available for giving by text?

Vanco Give+ Text supports donations via credit and debit cards.

### Can members set up recurring donations by text?

Yes. Donors can text "Repeat" after they've made a donation to make it recurring. They can also text "Schedule" to set up a recurring donation.

### Can members text donations to individual funds?

Yes, a special texting code must be included in the text message to assign the donation to a particular fund. Your church determines the Texting Code (e.g. "Haiti") when setting up the fund with Vanco. Please contact a Vanco representative for more details.



800-675-7430

[Vancopayments.com/giveplus-text](https://Vancopayments.com/giveplus-text)

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